FAQs   **Date:02.01.2024**

Sno.	Issues	Solution
1.	PCI Digital Sign App not working	It is informed that on the Google play store the old App is available. The new app is available in the Institution's Dashboard, and institutions may also download from below given link- https://digipharm.pcionline.co.in/assets/live_signature.apk
2.	**Error**-PDF file are not saving on portal	Kindly upload file of minimum size but it should be readable.
3.	Clarification in Book Titles and Volumes	Kindly Fill as per Norms of PCI and submit
4.	Clarification in Class Room course wise	Kindly Fill as per Norms of PCI and submit
5.	Clarification in Labs, Department/ Course wise	Kindly Fill as per Norms of PCI and submit
6.	Clarification in Equipments, Department/ Lab wise	Kindly Fill as per Norms of PCI and submit
7.	Book Inventory	As of now, it is desirable and institution may submit the SIF. It is also informed that, after submission the SIF within one month it is compulsory to fill by all institutions.
8.	How to register Pharmacist/ Faculty and join in institute portal?	Link for Videos Covering the Registration Process for Teaching Pharmacists and Establishing Links with Institute Portals **Part 1**- https://pcionline.co.in/wp-content/uploads/2023/12/PRTS1.webm **Part 2-** https://pcionline.co.in/wp-content/uploads/2023/12/PRTS2.webm
9.	Pharmacist/ faculty are not getting the Login credential after registration	If any Pharmacist/ faculty are not getting the Login credential after registration, kindly wait and inform to Grievance Cell through portal

Thanks & Regards

PCI IT CELL